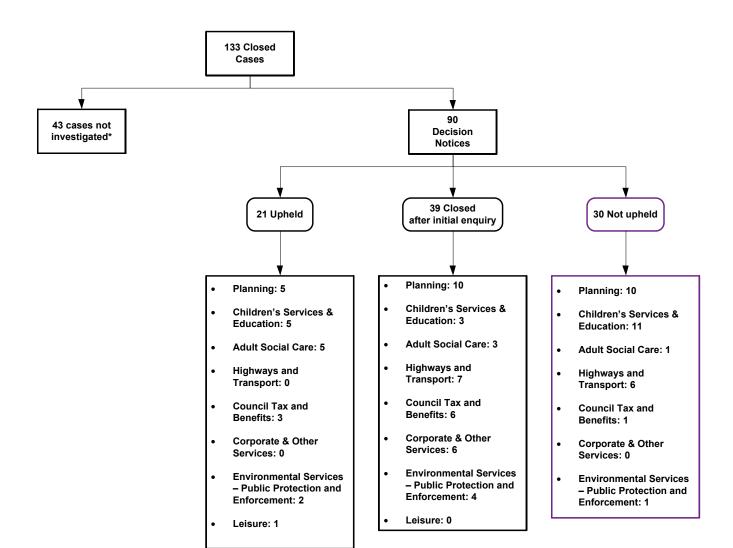
LGO Decision Notices 2014/15



*Complainant either given advice / referred back for local resolution, or complaint was incomplete / invalid